

cma-cgm -com

The brand new global eBusiness Platform







As a leading container shipping group operating in more than 150 countries and 400 ports in the world, CMA CGM Group has made eCommerce solutions a key additional service for its customers.

Because the culture of service sets CMA CGM Group apart, every day our teams are working with their partners to deliver continuously improved bespoke solutions. This long term priority value drives CMA CGM to permanently invest in the latest eCommerce technologies and propose the best electronic solutions.

CMA CGM objective is to help you save time and boost your performances by enjoying a new experience of modern shipping.

INTUITIVE TOOLS

Click & ship!

CMA CGM eBusiness platform is a single access point for all CMA CGM Group brands.

A 5 languages portal offering you a prompt account validation and user activation.

Customized user access and rights.

Many new features

A Multi Carrier and Multi-Lingual application.

24 / 7 Online Support.

The latest News & Updates immediately available.

Localized Websites for a customized reply to your questions.













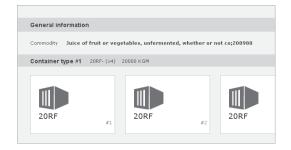
TAILORED INFORMATION



Identify your route and check the schedules

Interactive routing & schedules finder, with option to save favorites and download search results.

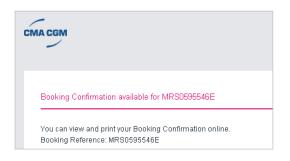
Display real-time transport information, helping you make the appropriate choice for the planning of your shipments.



Access to the latest rates

Access our local charges, surcharges, detention & demurrage tariffs and other essential related information online.

Request, renew and manage your quotations online and trigger your bookings.



Keep a clear view of your shipment

A comprehensive repository of business documents, covering the full cycle of shipping events (Booking Confirmation to Import Delivery Order).

Access to your documents 24/7 and keep your tags for favorites.

View real-time status of your shipment documentation through your Shipment dashboard.

Be notified when documents are available.













A NEW SHIPPING EXPERIENCE

Insert your shipping instructions

Submit your bookings and shipping instructions online and stay directly connected to CMA CGM systems for the best transactional response.

View your booking history and obtain confirmations in your dashboard.



Track, file and reuse

Get real time and detailed shipment status through our track and trace tool, searching through multiple criteria with the option to download tracking information.

Obtain your export and import invoices, Notice of Arrivals & Delivery Orders online.

Reuse your customized booking templates to save time.



Manage your BLs

View your Bills Of Lading information online.

Print your Original Bills of Lading and seawaybills.

View and correct your Draft Bills Of Lading online.

Option for Mass review and approval (more than one BL draft at a time).

View real-time status of your shipment documentation through your Shipment dashboard.













YOUR LINKS AND CONTACTS

Your links to CMA CGM Group eBusiness platform











cma-cgm.com

delmas.com

<u>anl.com.au</u> <u>cnc-ebusiness.com</u> <u>cnc-line.com</u> uslines.com

Your regional contacts with the eBusiness team

REGION	ECOMMERCE MANAGER	OFFICE LOCATION	CONTACT E-MAIL
HEAD OFFICE	Michael RABAUD	Marseilles, France	ho.ebusiness@cma-cgm.com
AFRICA	Sarah PRIOR	Dakar, Senegal	africa.ebusiness@cma-cgm.com
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As a digital application, regular updates and releases will be performed to deliver the most efficient service.

